

# MAPS BPO Services, Company Profile

MAPS BPO Services Pvt. Ltd.

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MAPS BPO SERVICES (P) LIMITED

Integrating business  
with technology

## MBS

MBS provides a broad portfolio of information technology solutions and business process to its clients worldwide. Our core portfolio comprises application development, business process consulting services as well as professional staffing services in information-technology.

We are experienced in providing high quality solutions to clients in diverse business areas.

We are providing cost effective global support by our offshore partners across India and other countries.

## MBS

- **MBS (MAPS BPO Services (P) Ltd.** is based in Nashik (India) and representing
- **MBS** is engaged in delivering ITe'S services to onshore and offshore clients.
- The company was founded on the core values of Transformation, Excellence, Integrity, Care, and Trust.
- MBS specializes in the delivery of integrated solutions that leverage its expertise in BPO.
- MBS offers its clients a unique advantage by our integrated approach in designing and implementing customized outsourcing solutions. We consult our clients to understand their needs and internal processes and build solutions accordingly and implement them while ensuring continuity in services. **Shop No 6 & 8 Hari Mamta Appt. B/h Shani Mandir Citric, Jail Road Nashik Road, 422 101**
- All our clients benefit from MBS commitment to quality, integrated approach to outsourcing and economical solutions.
- MBS, a fast growing business entity providing Data publishing, Data entry and data conversion services in various domains.
- Working with MBS is a cost-effective alternative to onshore or offshore services. We have access to the highest levels of skilled and educated labour. We see ourselves as a strategic partner rather than just a service provider.
- We engage with selected clients where we are confident of adding value to their business.



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MAPS BPO SERVICES (P) LIMITED

# How MBS Differs?

our focus is on leveraging new technologies using proven and cost effective method for each client. Working with customers to achieve their business objectives is our highest priority.

## I. Striving for Excellence

In MBS, work doesn't stop at delivery of services. We continuously

- Improve our processes
- Improve skill sets of our workforce
- Increase our capabilities

## II. Technology Adaptability

We believe in adapting quickly to the changing environment and see every change and challenge as an opportunity to set us apart and distinguish ourselves. We are quick to adapt technology changes to manage a difficult environment, meeting different needs of customers, taking on wider job scopes, and rise to the occasion

## III. Customer Focus

We are gaining essential competitive advantage through our customer-focus processes. Our processes are systematically aligned with Customer Expectations and company wide business goals. Our success rate in Customer Gaining is more than 90%.



MAPS BPO SERVICES (P) LIMITED

# Delivering IT Services

We work behind the scenes to help our clients to achieve their business goals by delivering services that simplify and streamline your IT environment for operational excellence.

Our consultants know exactly what to do to improve your business process and requirements of IT solutions to your business. Regardless of industry, we offer a flexible & suitable solutions to meet your service challenges. Our broad portfolio of services can help turn your business challenge into a competitive success.

Our service portfolio comprises of

- Application Development Services
- Professional Consultancy Services
- BPO Services

## Integrating business with technology

Sirusti provides a broad portfolio of information technology solutions and business process to its clients worldwide. Our core portfolio comprises application development, business process consulting services as well as professional staffing services in information-technology.

We are experienced in providing high quality solutions to clients in diverse business areas.

We are providing cost effective global support by our offshore partner **iTechno Data Systems, India.**





MAPS BPO SERVICES (P) LIMITED

# Application Development Services

Our consultants know exactly what to do to improve your business process and requirements of IT solutions to your business. Regardless of industry, we offer a flexible & suitable solutions to meet your service challenges. Our broad portfolio of services can help turn your business challenge into a competitive success.

Our service portfolio comprises of

- Custom Application Development
- Web Applications Development
- Application Support & Maintenance
- Application Testing
- Application Migration
- Web Design & Maintenance

You need a partner who can ensure success with an approach that gives you best possible solutions, cost, speed and quality. We help you to create a new business applications that capitalize on modern technologies & tools to increase your competitive advantage. MBS provides full life cycle applications development services with the skills, resources, technologies to develop feature-rich business applications.

## Application Development Services

- Application Development
- Application Support
- Application Testing
- Application Migration
- Web Design & Maintenance





MAPS BPO SERVICES (P) LIMITED

# Professional Consultancy Services

MBS Professional Consultancy Services through its Global Resource Division (GRD) helps organization source, recruit and manage their most important assets - Human Resources. We have extensive experience in sourcing teams to service clients. This gives the client the flexibility to rely on one source for resources and provides us the edge required to ensure that team dynamics works to the advantage of the client both in terms of quality and cost. Such models have been tried and successfully implemented by the management team in numerous occasions across the globe for clients with differing objectives and cultures.

Our Staffing Service Models are:

- Temporary Staffing (Short Term)
- Permanent Staffing
- Long Term Contract Staffing
- Project Staffing



## Professional Consultancy Services

- Long Term Contract Staffing
- Short Term Contract Staffing
- Permanent Staffing
- Project Staffing





MAPS BPO SERVICES (P) LIMITED

# BPO Services

MBS offers customized business data processing services that match international standards in terms of precision and timely execution. The organization has experience in processing large volumes of data required by major corporate and government organizations.

## Customer Support Services

At MBS we provide our clients with state of the art technical support, which includes

- Customer services
- Product Feature
- Services Support
- Troubleshooting

## Document/Form Processing

MBS Document Process Services

Offers clients an end-to-end flexible

Package of services to manage large

Volumes of data and documents. Our global

Process Center Specialize in Capturing,

Digitizing, storing and archiving data.

\* Inbound Document Processing

\* Image/Data Archival

## Data Entry/Data Processing

- From Image files in any format
- Yellow Pages and White Pages
- Data Capture / Collection
- Receipt / Bill Data Entry
- Catalog Data Entry
- For Mailing List/Mailing Label.

## Translation Services

Translation is a form of art- we aim to redraw your masterpiece, not with colours but with words. We adopt a Double-Road Methodology for Proofreading.

Translations from / to Malay, Japanese, Thai, Indonesian, Vietnamese, Burmese & Tagalog are our forte!

→ from/to Malay

→ from/to Japanese

## Data Transcription

MBS Data Transcription

Services included transcript data from one format to another

format. Our Data Transcription

Services are provided from our

offshore centers in India at a

far lower cost than available

in developed countries.

## Business Process Outsourcing Services

- Customer Support Services
- Data Entry/Data Processing Services
- Data Transcription Services
- Document/Form Processing Services





# Our Vision & Mission



## Mission

To be a most preferred quality software development and Resourcing partner throughout the world by providing quality services.

## Vision

To be a successful service oriented company globally by meet or exceed our customer needs and expectations by delivering cost effective, right quality and customer oriented technology solutions on time.

## Contact Us



## You can reach us at

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